Transforming Care After Cancer in Ayrshire and Arran

D Provan and K Gillespie

Person-Centred







Ayrshire & Arran



Aim:

Better support patients to self-manage, live well and reduce feelings of abandonment through service re-design.

Background:

Patients feel "abandoned" at the end of cancer treatment and experience a wide-range of short and long-term effects1,2. This along-side the rising incidence of cancer and its burden on a financially-constrained healthcare system means we must re-design.

Outcomes: The HWBC 109 attendees to date:

"The discussion allowed me to verbalise/realise "I was basically told that anything I was experiencing was 'normal'... This was re-assuring."

Method:

Under Transforming Care After Treatment3 Ayrshire and Arran's multi-agency team are embedding Macmillan's recovery package in Breast and Colorectal Cancer Services. This is achieved through the introduction of:

- Holistic Needs Assessment (HNA) and Care Planning,
- End of Treatment Summaries (EoTS),
- A 12 week programme of physical activity and dietary education ("Active Recovery"), and
- A community health and well-being clinic (HWBC) for those who have finished active treatment for cancer.

concerns that I had had subconsciously"

The EOTS GP Feedback:

Patient Feedback:

"My GP and I have discussed various aspects of the end of treatment...."

"Found the summary

very informative

and helpful in my

recovery."

"A useful concise document from which it is easy to assimilate information."

The HNA

547 Completed to date:

The top 3 concerns and information needs have been identified through the HNA. Fatigue is the top concern in both patient groups. Exercise and diet are two of the top three information needs. We thereby assume "Active Recovery" is warranted.

Conclusions

By putting patients at the heart of care, working holistically, and utilising a cross-sector whole team approach, it is possible to re-design services so they meet the needs of patients, families and carers whilst remaining sustainable and cost-effective.

References:

Macmillan Cancer Support. Cancer in the UK 2014. State of the nation report, April 2014.

Macmillan Cancer Support. Cured - but at what cost? Long-term consequences of cancer and its treatment, July 2013

http://www.macmillan.org.uk/Documents/AboutUs/Newsroom/ Consequences_of_Treatment_June2013.pdf accessed 01/03/2016

http://www.gov.scot/Topics/Health/Services/Cancer/TCAT accessed 01/03/2016



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